Re: Wilderness Aware Rafting Company

To whom it may concern,

Please accept this letter as evidence of our complete satisfaction with Wilderness Aware's entire operation. From initial conversations to determine the unique needs and desires of our group, several years ago, through annual exit surveys (and unsolicited sharing of that feedback derived from our kids' surveys,) to changes made, each year, based on our specific group's feedback, Wilderness Aware continues to justify our faith in their organization.

Wilderness Aware provides a thoroughly professional, pre-trip orientation and safety briefing to our groups, offers different styles of river travel to suit different swim level/comfort/adventure-seeking levels, within our group, and supplies consistently great food and interesting, interactive guides — many of whom return to work with us each year. We couldn't be happier with their service, prioritization of our trip dates (as returning clients,) and their on-river training and incident free safety record.

As a company, they are also very good about informing us of the level of pre-season and in-service training that their *staff* undergoes, even their experienced guides, each year. It all adds up to a level of comfort that we enjoy, allowing us to sleep at night, even though we have kids 2,500 miles away from base Camp who are camping and traveling on a white water river!

If you have any questions about the services Wilderness Aware provides for our trips, or about how they run their operation in general, I encourage you to call us, here at Indian Head Camp, and ask for Andy or Cat.

Sincerely,

Andy Sangster ©

Associate Director, Indian Head Camp



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