

August 12, 2003

Mr. Joseph Greiner  
Wilderness Aware  
P.O. Box 1550  
Buena Vista, CO 81211

Re: Our River Guides

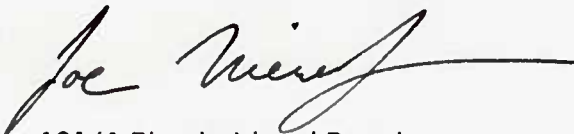
Dear Mr. Greiner:

I am not in the habit of writing fan letters, but my friends' and family's recent multi-day trip with Wilderness Aware requires an exception.

Regularly during the trip and for days afterward, all six members of my party raved about the three river guides. All of them were engaging and professional. Kerry, the trip leader, astounded us constantly with her knowledge, her strength, her sense of fun, and her easygoing yet complete and competent command. Jules and Becca impressed us similarly; they were knowledgeable, helpful, hardworking, and fun. They all had more personality than we had a right to expect, and they somehow combined that with remarkably adept customer service. Suffice to say that my daughters--older teenagers and not easily impressed--spent hours talking about the attributes of the three guides they want to emulate. If Becca, Jules, and Kerry reflect the qualities of your guides generally, you must have a magic selection process.

The rest of the trip--the equipment, the food, the organization--was also impressive. We would raft again, and we would use Wilderness Aware. (We would also ask for Kerry, Becca, and Jules.)

Sincerely,

A handwritten signature in black ink, appearing to read "Joe Nierenberg", with a long horizontal flourish extending to the right.

10161 Rhode Island Road  
Bloomington, Minnesota 55438-2571